What is claimed is:

1. A method for directing an undeliverable e-mail message to a correct recipient, the e-mail message having an e-mail address, the method comprising:

identifying a domain in the e-mail address;

identifying an identifier portion of the e-mail address;

comparing the identifier portion to records for predetermined e-mail recipients associated with the domain to determine whether the identifier portion is consistent with the record of any of the predetermined e-mail recipients, the records being different than the identifier portion; and

if the identifier portion is consistent with the record for a first e-mail recipient associated with the domain, indicating to a sender of the e-mail message that the first e-mail recipient has been found.

2. The method of claim 1 wherein if the identifier portion is not consistent with the records for the predetermined e-mail recipients, the method further comprising:

performing e-mail address correction on the e-mail address to determine a suggested corrected e-mail address; and

providing the suggested corrected e-mail address to a sender of the e-mail message.

3. The method as recited in claim 1 further including:

sending a forward confirmation request, indicating that the e-mail message will be forwarded to the first e-mail recipient, to the sender of the e-mail message; and

forwarding the e-mail message to the first e-mail recipient when a forwarding confirmation authorization is received from the sender of the e-mail message.

4. A method for directing an undeliverable e-mail message to a correct recipient, the e-mail message having an e-mail address, the method comprising:

associating a plurality of disfavored e-mail addresses with corresponding forwarding e-mail addresses;

comparing the e-mail address to the plurality of disfavored e-mail addresses; and

if the e-mail address matches one of the plurality of disfavored e-mail addresses, forwarding at least a portion of the e-mail message to a corresponding forwarding e-mail address; and

if the e-mail address does not match one of the plurality of disfavored e-mail addresses, then

identifying a domain in the e-mail address;

identifying an identifier portion of the e-mail address;

comparing the identifier portion to records for predetermined e-mail recipients associated with the domain to determine whether the identifier portion is consistent with the record of any of the predetermined e-mail recipients; and

if the identifier portion is consistent with the record for a first e-mail recipient associated with the domain, indicating to a sender of the e-mail message that the first e-mail recipient has been found.

5.   The method of claim 4 wherein if the e-mail address does not match one of the plurality of disfavored e-mail addresses and if the identifier portion is not consistent with the record for an e-mail recipient, then the method further including:

performing e-mail address correction on the e-mail address to determine a suggested corrected e-mail address; and

providing the suggested corrected e-mail address to a sender of the e-mail message.

6.   The method as recited in claim 4, wherein if the identifier portion is consistent with the record for a first e-mail recipient associated with the domain, further including the steps of:

sending a forward confirmation request, indicating that the e-mail message will be forwarded to the first e-mail recipient, to the sender of the e-mail message; and

forwarding the e-mail message to the first e-mail recipient when a forwarding confirmation authorization is received from the sender of the e-mail message.

7. A method for directing an undeliverable e-mail message to a correct recipient, the e-mail message having an e-mail address, the method comprising:

identifying a domain in the e-mail address;

receiving recipient information regarding the correct recipient to whom the message is intended at the e-mail address, recipient information being other than an identifier portion of the e-mail address;

comparing the recipient information to a list of predetermined e-mail recipients associated with the domain portion to determine if the recipient information matches any of the predetermined e-mail recipients for the domain;

indicating to a sender of the e-mail message that the correct recipient has been identified at the domain.

8. The method as recited in claim 7 further including the steps of:

sending a forward confirmation request, indicating that the e-mail message will be forwarded to the correct recipient, to the sender of the e-mail message; and

forwarding the e-mail message to the correct recipient when a forwarding confirmation authorization is received from the sender of the e-mail message.

9. The method of claim 7 wherein the recipient information is the name of the correct recipient.

10. The method of claim 7 wherein the step of receiving recipient information includes deriving the recipient information from content of the e-mail message.

11. The method of claim 7 wherein if the recipient information does not match any of the predetermined e-mail recipients for the domain, the method further comprising:

performing e-mail address correction on the e-mail address to determine a suggested corrected e-mail address; and

providing the suggested corrected e-mail address to a sender of the e-mail message.